

XPLOR

FACT SHEET

XPLOR

A

DEFINITION

Xplor is a unique underground world with activities that invite you to explore your senses and rediscover your feelings through Nature.

B

OUR MISSION

To guarantee the scope of Experiencias Xcaret Group by continually maximizing our value in the journey we are in.

C

OUR VISION

To be unique in sustainable tourist entertainment.

D

OUR VALUES

Creativity
Profitability
Integrity
Congruency
Honesty
A Spirit of Service
Commitment
Equality
Social responsibility

XPLOR

1

GENERAL INFORMATION

Opening date	July 2009
Project began	65 million years ago
Extension	59 hectares out of which 8 are underground
Distance from Cancun	56 km south of the airport
Direct jobs	368
Indirect Jobs	1,472
Location	Xplor can be found next to the Xcaret entrance at kilometer 282 Federal highway 307
Reference points	Just 56 km (34 miles) from the Cancun International Airport. Only 6 km (3.6 miles) south of Playa del Carmen. 55 km (33 miles) north of Tulum.

■ History

About 65 million years ago, at the end of the Cretaceous Era and the beginning of the Tertiary Sub-Era, an asteroid some 6 miles in diameter struck the Yucatan Peninsula at a speed of 155,342 miles per hour, bringing that Era to an abrupt end. The dinosaurs, incapable of surviving in a completely changed world, disappeared forever, and extraordinary new life forms began to populate the Earth.

Changes were also happening under the surface: the crater formed by the enormous asteroid began to fill with water that filtered underground, carving giant caves as it eroded the limestone bedrock. For millions and millions of years, Nature sculpted the underground landscape of Xplor.

XPLOR

■ Research ¹

In 1980, a group of researchers found that the geological samples culled from around the world contained a layer with notable concentrations of iridium. What's strange about iridium is that it is rarely found naturally on Earth; normally it is found in asteroids and comets.

Iridium appeared between the geological layers that marked the Cretaceous Era—the time when dinosaurs thrived on the Earth—and the Tertiary Sub-Era, when there was a sharp decline in biodiversity. Researchers theorized that a giant asteroid must have led to the extinction of these gigantic animals.

They calculated the amount of iridium in the layer that covered the entire Earth and compared it with the amount found in an average asteroid. From these calculations, they determined that it would have required an asteroid some 6 miles in diameter—the size of Manhattan—to cause this level of destruction.

Later, research revealed that the 67-mile in diameter Chicxulub Crater, off the coasts of Yucatan, was the center of the impact. This had an even greater effect than the disastrous consequences of the asteroid strike, because it meant that giant tsunamis were formed, flooding the land and bringing inland the marine fossils that are frequently found throughout the peninsula today.

During the Tertiary Period, the crater formed a basin of fresh water that heavily reacted with the limestone bedrock that forms the Yucatan Peninsula. As the water filtered into underground aquifers, it began to dissolve the limestone on several strata, helped by the variation in seawater levels. Seawater began to penetrate the porous rock, moving toward the aquifers; however, seawater's density kept it separate from the fresh water precipitation, causing it to float on top of the salt water layer, a phenomenon known as halocline.

The fresh water was trapped inside the subsoil and could not mix completely with the seawater, thus it continued to react with the limestone, forming the sinkholes and caverns that characterize the Yucatan Peninsula. Little by little, millennia after millennia, the rainwater trapped in Xplor's underground caves dissolved the limestone walls, leaving vast holes in the rock.

Due to the lowering of the water level and constant filtration of rainwater—which dissolves the calcium carbonate and deposits tiny amounts of minerals at the tip of each drop—stalagmites and stalactites began developing and are still forming. Nature began carving these caves long before man was born and will continue to change the underground landscape of Xplor with each beat of the earth.

¹ Alvarez, L.W.; Alvarez, W.; Asaro, F.; Michel, H.V. (1980). "Extraterrestrial cause for the Cretaceous-Tertiary extinction". *Science* 208: pp. 1095–1108. Pope, K.O.; Ocampo, A.C.; Kinsland G.L.; Smith, R. (1996). "Surface expression of the Chicxulub crater". *Geology* 24: pp. 527–530. Marshak, S. (2001). "Earth: Portrait of a Planet". New York: W.W. Norton & Company. ² <http://plata.uda.cl/minas/apuntes/geologia/geologiageneral> <http://es.wikipedia.org/wiki/Estalactita>

XPLOR

■ Stalactite and Stalagmite Formation ²

Stalactites and stalagmites are the calcite deposits in caves. They are essentially composed of calcite, with occasional deposits of aragonite. Stalactites and stalagmites are formed by the precipitation of calcium carbonate dissolved in underground water after passing through carbonate (limestone) rocks. If the underground water saturated with calcium carbonate enters into a cave of limestone and there are slight variations in temperature, in pressure or in the composition of atmospheric gas, or a brief evaporation period, calcium carbonate begins to precipitate. Stalagmites are the pillar-like formations that grow from the floor up, whereas stalactites form downward from the ceiling. Stalactites are porous, thick, normally crystalline, white or yellow “icicles”.

All stalactites start growing from a single drop of mineralized water. When the drop falls, it leaves a fine deposit of calcite behind. Each successive drop deposits another tiny layer of calcite. Finally, these layers form a thin tube (about 2/10 of an inch thick); these small tubes can grow quite tall, but are very fragile. If a lot of drops deposit on this tube, a stalactite is formed in the familiar cone shape.

² <http://plata.uda.cl/minas/apuntes/geologia/geologiageneral>
<http://es.wikipedia.org/wiki/Estalactita>

XPLOR

2 PARK OPENING HOURS

Open Monday to Saturday from 9:00 a.m. to 5:00 p.m.

Activities will remain open until 6:00 p.m. only if there are people still doing them. Such information is internal and must not be communicated to Park visitors.

3 CERTIFICATIONS

- **2009** and onward "H" Certification for the Troglodita Restaurant. This certification is granted for Safety and Hygiene in food handling.
- **2010** and onward Certification from the Association for Challenge Course Technology (ACCT) which vouches for the safety of the Parks attractions and the training of the Park staff to handle any emergency.
- **2012** Trip Advisor's Certificate of Excellence.
- **2013-2014** Certification as one of the best 100 Enterprises to work for in Mexico by Great Place to Work Institute, Mexico.

4 PACKAGE PRICES

TYPE OF ADMISSION	ADULT	CHILD	QUINTANA ROO RESIDENT ADULT	QUINTANA ROO RESIDENT CHILD
Admission Seasonal Price	\$119 USD*	\$59.50 USD*	\$775 PESOS*	\$387.50 PESOS*
Admission Regular Price	\$139 USD**	\$69.50 USD**	\$899 PESOS**	\$449.50 PESOS**
Tour CUN/ RM Seasonal	\$149 USD*	\$74.50 USD*	NA	NA
Tour Cun/ RM Regular	\$169 USD**	\$84.50 USD**	NA	NA
Tour Playacar Seasonal	\$139 USD*	\$69.50 USD*	NA	NA
Tour Playacar Regular	\$159 USD**	\$79.50 USD**	NA	NA

A 10% discount on the public rate is offered for Internet ticket purchases.
50% discount is offered to INSEN (elderly) cardholders.

Child Policy: Children must be at least 5 years old to enter the Park. Children between 5-11 years of age showing an ID at the Park's ticket office pay 50% off the adult ticket price. If a child does not present a valid ID, measurements will be taken and the child rate will be applied if he/she measures between 3.2 and 4.5 feet.

*Prices valid from January 4th to April 13th, April 27th to June 30th and from August 17th to December 25th 2014.

** Prices valid from December 25th 2013 to January 3rd 2014, from April 14th to 26th, July 1st to August 16th and December 26th to January 3rd 2015. Prices are subject to change without notice.

XPLOR

5

DESCRIPTION

In this All Inclusive adventure you'll discover amazing and millennial rock formations and will be able to set out on activities with safe cutting edge equipment: Drive Amphibious Vehicles on top and under the earth along 6.2 miles; row Rafts along two routes in crystal-clear waters one of 580 yds and another of 623 yds; fly through the jungle treetops on the 14 longest Zip-Lines in Latin America; and Swim along a 437 yd. route among thousand-year-old caves. Visit Xplor and experience the most amazing adventure in the heart of the Riviera Maya!



5.1.1

GROUPS

Xplor is a unique underground world, located in the heart of the Riviera Maya that invites you to explore and rediscover your emotions and senses in nature. It is an impressive site ideal for organizing incentive trips, strengthening bonds between attendees with an original touch, and planning integration meetings, always with the best logistics and first-rate service.

At Xplor you can delight in unforgettable moments where adventure, fun and emotions are experienced to the fullest. Its All Inclusive concept offers your group 4 adventure activities in a total of 7 circuits, as well as all the services necessary to enjoy a full day of unlimited thrills and comfort.

The ideal place for integration meetings and incentive trips.



XPLOR

6

ATTRACTIONS

Xplor Park offers visitors some of life's unforgettable moments in a natural landscape where you enjoy adventure, fun and thrills to the max. Visitors explore, learn and live the adventure, while we take care of their safety and well-being.

Visitors will discover an amazing seven-circuit underground world at Xplor, where they find amazing millenary rock formations, set out on adventures with safe, cutting edge equipment, drive Amphibious Vehicles on top and under the earth, row rafts through underground chambers, fly through the treetops on zip-lines and swim through caves, grottoes and sinkholes, as well as gaze at the amazing surrounding landscape as they experience a refreshing water landing on a scenic hanging hammock chair.

As a healthy complement to this great adventure, we've prepared the perfect meal based on fresh and healthy food.



OFFICIAL NAME	Traducción	Señalética
Nado en Río de Estalactitas	Stalactite River Swim	Nado en Río Estalactitas / Stalactite River Swim
Tirolesas (2 circuits)	Zip-lines	Tirolesas / Zip-lines
Balsas (2 circuits)	Rafts	Balsas / Rafts
Vehículos Anfibios (2 circuits)	Amphibious Vehicles	Vehículos Anfibios

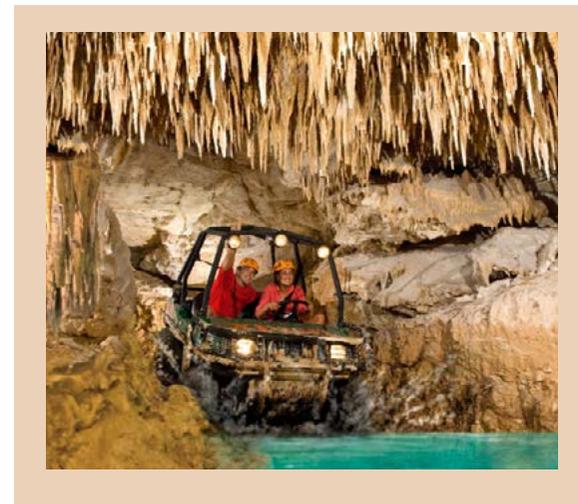
XPLOR

6.1 DESCRIPTION OF ACTIVITIES

The Park offers four activities for your enjoyment, each lasting approximately 45 minutes and you are entitled to do each activity once. It all starts and ends at the Heart of Xplor, where you'll find the restrooms, lockers, restaurant/snack bar, shop, refreshment stand, hammocks and rest area.

■ Amphibious Vehicles: THE BEST TRAILS

Thanks to these powerful vehicles, Xplorers can do two circuits, 3.1 miles each, over Xplor's spectacular jungle and enter its fascinating grottoes; with a little luck, you might even see some wild animals! It is a thrilling trek filled with unforgettable moments as you discover the million-year-old secrets of Xplor's grottoes and caves. Inside the caves, the water level rises on parts of the trip, but there's no need to worry—these vehicles are equipped with floaters that don't affect the motor. The tires push you along the water, just like on land.

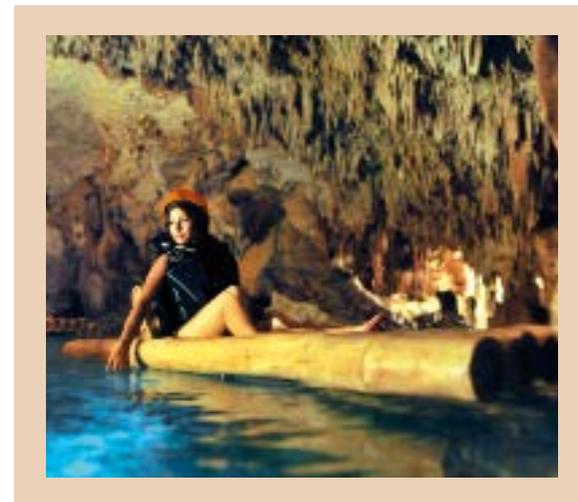


Equipment needed: helmet.

Only people 18 or older may drive. It is mandatory to present a valid ID to prove your age.

■ Rafts: THE COOLEST

On this unforgettable adventure, Xplorers will row a raft with their own hands along two circuits, one of 580 yards and one of 623 yards, through fascinating grottoes and be awestruck by the extraordinary rock formations that have taken millions of years to form. The maximum water depth is 3 feet, so no life jackets are required. There is 1 shortcut along route A so you can cut the trip short to save time if you want.



Equipment needed: helmet and paddles.

XPLOR

6.1 DESCRIPTION OF ACTIVITIES

■ Zip-lines: THE HIGHEST

In this thrilling 2.4-mile adventure, Xplorers zip through the treetops for a bird's eye view of the Park's natural wonders as adrenaline pumps through their veins. Take off from any of the 14 Zip-lines, discover two hanging Bridges and finish with a refreshing drop into 3 beautiful, deep, natural sinkholes. You hang 147 feet above the ground at the highest point and plunge up to 30 feet underground in the caves and grottoes along the way! The Park has the most modern equipment and the best-qualified staff to guaranty our visitors' safety at all times.

Equipment needed: helmet and harness.

* The minimum required height for this activity is 4.5 feet or 88 pounds.

* The maximum weight allowed for this activity is 300 pounds.

* Maximum waist width 51 inches and leg width 27 inches



■ Stalactite River Swim: THE MIGHTIEST

Here's where Xplorers enter into an underground paradise, floating along in life jackets as they delight to the crystal-clear water and impressive stalactites and stalagmites. The river runs 437 yards long and the average water temperature is about 72° F.

Equipment needed: helmet and life jacket.



XPLOR

6.2 INFORMATION ABOUT LENGTHS

ATTRACTION	COMMERCIAL LENGTH (Kilometers)	COMMERCIAL LENGTH (Miles)	DETAILS
Rafts (Circuit A)	570 m	623 yd.	There is 1 shortcut to reduce the crossing.
Rafts (Circuit B)	530 m	580 yd.	
Stalactite River Swim	400 m	437 yd.	There are 2 shortcuts to make the crossing faster.
Amphibious Vehicles (Circuit A)	5 km	3.1 mi.	Each vehicle can hold two adults and two children.
Amphibious Vehicles (Circuit B)	5 km	3.1 mi.	
Zip-line (Circuit A)			
Zip-line Tower 1-2	265 m	290 yd.	
Hanging Bridge Tower 2-3	23 m	25 yd.	You walk up to Tower 3-4.
Zip-line Tower 3-4	187 m	204 yd.	
Zip-line Tower 4-5	252 m	275 yd.	
Zip-line Tower 5-6	302 m	330 yd.	
Hanging Bridge Tower 6-7	72 m	79 yd.	You walk up to Tower 7-8.
Zip-line Tower 7-8	700 m	765 yd.	
Zip-line Tower 8-9	326 m	356 yd.	
Zip-line Tower 9-10	198 m	216 yd.	
Total Zip-line (Circuit A)	2.3 km	1.5 mi.	
Zip-line (Circuit B)			
Zip-line Tower 1-2	332 m	363 yd.	
Zip-line Tower 2-3	225 m	246 yd.	
Zip-line Tower 3-4	159 m	174 yd.	Sinkhole for water landing. From the slide you walk up to Tower 11.
Zip-line Tower 4-5	130 m	142 yd.	
Zip-line Tower 5-6			You walk up to Tower 6-7.
Zip-line Tower 6-7	148 m	162 yd.	
Zip-line Tower 7-8	115 m	126 yd.	Water landing at Point 9.
Zip-line Tower 8-9			Point 9: sinkhole for water landing. From Tower 9 you walk up to Tower 10.
Zip-line Tower 9-10	236 m	258 yd.	
Zip-line Tower 10-11	131 m	143 yd.	Water landing nearby the heart of the Park.
Total Zip-line (Circuit B)	1.5 km	0.93 mi.	
Total Zip-line (Circuit A & B)	3.8 km	2.4 mi.	
Water Temperature	24 °C	75.2 °F	
Speed Limit	30 km/h	18 mph	

6.3 RULES AND REGULATIONS

These Regulations won't necessarily be made known to the Park's visitors. What they must know is set forth in the Chapter on Signage.

6.3.1 General Regulations

1. You must keep your helmet on at all times.
2. Do not touch the stalactites; the oil on your fingers might hinder their growth and thus cause them to die.
3. To protect yourself and the natural formations, always stay on the stone path. Avoid exploring paths with no signs on them; remember the best has been included in the treks and circuits we offer you.
4. Please respect the signs.
5. Due to the low water temperature in the river, please stay out of the water if you suffer any of the following conditions: heart problems, diabetes, epilepsy, asthma, high blood pressure or claustrophobia.
6. Leave all your personal belongings in the lockers located in the heart of the Park.
7. A guide will be present in all the circuits to help you whenever you need it.

6.3.2 Amphibious Vehicles

1. Drive carefully. Remember, this is a recreational tour, not a raceway.
2. Roads are one lane and one way only. You'll find road signs along the way, please obey them. Do not stop along the route; there are rest stops on the roadway or shoulders in case you need to pull over, change drivers or yield to other vehicles.
3. Please yield at all times.
4. One vehicle is provided for every two adults. If both wish to drive, they will have to take turns along the route.
5. Obey the speed limit of 30 km per hour (that's about 18 mph.) Accidents are caused when people lose control while speeding.
6. Use your seat belt and helmet at all times.
7. Do NOT get out of the vehicle FOR ANY REASON. If you have a problem or mechanical breakdown, tell the next visitor who comes along, move on to the shoulder, yield and wait for a guide to assist you.
8. Only people 18 or older may drive; otherwise, ask an adult to drive and accompany you on this activity. It is mandatory to present a valid ID as proof of age.
9. Only two adults and two children are allowed per vehicle.
10. Keep your hands inside the vehicle at all times.

6.3.3 Rafts

1. Please avoid horseplay between rafts; you might hit the stalactites and damage them.
2. For your own safety, do not leave the raft during the activity.
3. The route is a one-way circuit; to shorten route A, take the shortcut you will find along the way.
4. You can push yourself forward using the paddles as extensions of your arms. During the first few feet of the circuit, we suggest you practice turns and moving forward and backward.
5. You'll find some wide areas along the route. Please yield if required.

XPLOR

6.3 RULES AND REGULATIONS

These Regulations won't necessarily be made known to the Park's visitors. What they must know is set forth in the Chapter on Signage.

6.3.4 Zip-lines

1. A guide will always be present to help you. It's very important that you follow his instructions.
2. Make sure you are not carrying any loose items that might cause an accident or get lost (such as chains, long earrings, watches, wallets, glasses, hanging keys, etc.) Leave these things in your locker and bind up loose hair.
3. NEVER adjust your own equipment. A guide will be at each point to assist you.
4. Please watch your step when climbing up or down the stairs to the starting platforms.
5. It is very important that you follow instructions at all times.
6. You don't need to know how to swim for water landings; Xplorers will only have to walk a few steps and then climb some stairs.
7. A slide and two water landings are parts of this adventure; keep in mind that everything you're wearing could get wet.

6.3.5 Stalactite River Swim

1. Use a life jacket at all times.
2. Keep your feet up and try to swim with your hands and feet.
3. Swim along the lit section and in order to avoid getting hurt or lost, do not leave the swimming channel.
4. For your own safety, do not plunge underwater.
5. If you do not wish to do the entire route, there are four exits before the last exit.
6. Loss of body heat can cause hypothermia. If you get too cold, get out of the water at the nearest exit.
7. Water temperature in the river is 24° C (72.5° F.)

6.4 GENERAL SIGNAGE

RULES	ICON	TEXT
You must keep your helmet on at all times during the activity.	No	You must keep your helmet on at all times during the activity.
Do not touch the stalactites; the oil on your fingers might hinder their growth and thus cause them to die.	Yes	
To protect yourself and the natural formations, always stay on the stone path. Avoid exploring paths with no signs on them; remember the best is included in our circuits.	No	To protect yourself and the natural formations, always stay on the stone path. Avoid exploring paths with no signs on them; remember the best is included in our circuits.

XPLOR

6.4.1 AMPHIBIOUS VEHICLES SIGNAGE

RULES	ICON	TEXT
Drive carefully. Remember, this is a recreational tour, not a raceway.	No	Drive carefully. Remember, this is a recreational tour, not a raceway.
Roads are one lane and one way only. Please obey the road signs you will find along the way. Do not stop during the tour; there are rest stops along the roadway or shoulders in case you must pull over, change drivers or yield to other vehicles	Yes	Passing point/rest stop.
Please yield at all times.	No	Yield.
One vehicle is provided to every two adults. If both wish to drive, they will have to take turns along the route.	No	One vehicle is provided to every two adults. If both wish to drive, they will have to take turns along the route.
Obey the speed limit of 30 km per hour (that's about 18 mph.) Accidents are caused when people lose control while speeding.	No	Drive slowly.
Use your seat belt and helmet at all times.	Yes	
Do NOT get out of the vehicle FOR ANY REASON. If you have a problem or mechanical breakdown, tell the next visitor who comes along, move on to the shoulder, yield and wait for a guide to assist you.	No	Do NOT get out of the vehicle FOR ANY REASON. If you have a problem or mechanical breakdown, tell the next visitor who comes along, move on to the shoulder, yield and wait for a guide to assist you.
Only people 18 or older may drive. Otherwise, ask an adult to drive and accompany you on the tour. It is mandatory to present a valid ID card to prove your age.	Yes	Only people 18 or older may drive. Otherwise, ask an adult to drive and accompany you on the tour. It is mandatory to present a valid ID card to prove your age.
Only two adults and two children are allowed per vehicle.	Yes	
Keep your hands inside the vehicle at all times.	Yes	
Medium speed	Yes	
Low speed	Yes	
High speed	Yes	

6.4.2 Rafts Signage

RULES	ICON	TEXT
Please, avoid horseplay between rafts; you might hit the stalactites and damage them.	Yes	
For your own safety, do not leave the raft during the run.	Yes	
The route is a one-way circuit; to shorten route A, take the shortcut you will find along the way.	No	The route is a one-way circuit; to shorten route A, take the shortcut you will find along the way.
You can push yourself forward using the paddles as extensions of your arms. We suggest you practice turns and moving forward and backward during the first few feet of your run.	No	You can push yourself forward using the paddles as extensions of your arms. We suggest you practice turns and moving forward and backward during the first few feet of the route.
You'll find some wide areas along the route. Please yield if required.	No	You'll find some wide areas along the route. Please yield if required.

XPLOR

6.4.3 Zip-Lines Signage

RULES	ICON	TEXT
A guide will always be present to help you. It's very important that you follow his instructions.	No	A guide will always be present to help you. It's very important that you follow his instructions.
Make sure you are not carrying any loose items that might cause an accident or get lost (such as chains, long earrings, watches, wallets, glasses, hanging keys, etc.) Leave these items in your locker and bind up loose hair.	No	Make sure you are not carrying any loose items that might cause an accident or get lost (such as chains, long earrings, watches, wallets, glasses, hanging keys, etc.) Leave these items in your locker and bind up loose hair.
NEVER adjust your own equipment. A guide will be at each point to assist you.	No	NEVER adjust your own equipment. A guide will be at each point to assist you.
Please watch your step when climbing up or down the stairs to the starting platforms.	Yes	
It is very important that you follow instructions at all times.	No	It is very important that you follow instructions at all times.
You don't need to know how to swim for water landings; Xplorers will only have to walk a few steps and then climb some stairs.	No	You don't need to know how to swim for water landings; Xplorers will only have to walk a few steps and then climb some stairs.
A slide and two water landings are part of this adventure; keep in mind that everything you're wearing could get wet.	No	A slide and two water landings are part of this adventure; keep in mind that everything you're wearing could get wet.

6.4.4 Stalactite River Swim Signage

RULES	ICON	TEXT
Use a life jacket at all times.	No	Use a life jacket at all times.
Keep your feet up and try to swim with your hands and feet.	No	Keep your feet up and try to swim with your hands and feet.
Swim along the lit path and in order to avoid getting hurt or lost do not leave the swimming channel.	No	Swim along the lit path and in order to avoid getting hurt or lost do not leave the swimming channel.
For your own safety, do not dive underwater.	Yes	
If you do not want to do the entire route, there are four exits before the last exit.	No	Next exit 50 meters.
Loss of body heat can cause hypothermia. If you get too cold, get out of the water at the nearest exit.	No	Loss of body heat can cause hypothermia. If you get too cold, get out of the water at the nearest exit.
Water temperature in the river is 24° C (72.5° F).	No	Water temperature in the river is 24° C (72.5° F).

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6.5 WILDLIFE

During their stroll along Xplor's jungle paths, visitors may observe a great variety of animals, including some millenary species that played an important role in the area's ancient civilizations.

Jaguar

The jaguar is the third largest feline in the world, after the tiger and lion, and the largest and most powerful in the Americas. Its habitat extends from Mexico to South America, as far south as Paraguay and Argentina. The jaguar's jaws are exceptionally strong compared to other large cats, allowing them to bring down large prey like deer, tapirs, peccaries, anacondas and alligators.

Crocodile

The American crocodile is the species with the largest distribution in the Western Hemisphere. It can be found from Florida, down both the Pacific and Atlantic coasts of Mexico, to Peru and Venezuela. It is medium-sized compared to other species of crocs, reaching from 4 to 6 meters (13' to 20') in length; however, even the largest specimen of this species is very fast when attacking or defending itself.

Deer

White-tail deer is one of the most adaptable species in the world and its presence is favorable to a huge variety of ecosystems, from pine forests to deciduous valley woodlands to open savannahs and mountainous terrains. The deer shed in summer and grow a brownish-red coat, while their thicker winter coat is brownish-grey. This helps them adapt to the shades of color in their environment in order to avoid predators.

7 SERVICES INCLUDED IN PARK ADMISSION

Admission to the Park Includes

- Equipment (life jacket, helmet, harness, rowing paddles, raft, Amphibious vehicle for 2).
- Locker for 2 (No deposit needed).
- All you can eat buffet as many times as you wish during the day.
- Unlimited fruit flavored drinks.
- Hot chocolate when getting out of both rivers.
- Dressing rooms
- Lockers
- Restrooms
- Rest areas
- Restaurant/snack bar
- Refreshment stand
- Customer Service Area
- Wheelchair access
- Parking lot
- Shop
- ATM
- Public phones
- First Aid Unit

XPLOR

7.1 Photo Services

Unique System in the World

The helmets have a RFID chip (radio frequency ID) installed with which we locate the corresponding photos stored automatically in helmet the Xplorers.

Tips for Xplorers to get your best pictures:

- Keep your helmet on throughout the visit, since it activates the use of our cameras.
- Smile every time you see the signal because you are about to be photographed.
- Take as many pictures as possible because our packages include all catches made by the helmet under a fixed price per person.
- Keep the face uncovered and save considerable distance from other Xplorers to get personalized photos.
- All photographs are digital and for sale on a USB with an Xplor Park Gallery.
- Visitors are urged not to share helmets among them.
- We encourage you to buy your photos one hour before the departure of your return transportation or before 17h to avoid lines.

We have two photography stores:

Acuatizaje Shop opened from 9:00 to 19:00 h or closure of the Park.

Rocafoto Store (on the way to the exit) from 12:00 to 17:30 h.

Customer service from 9:00 to 18:00 h and at:

foto@xplor.travel photo@xplor.travel www.xplor.travel www.fotoxplor.com

Invite Xplorers to capture an unforgettable memory... smile!

7.2 Food & Beverage Services

Get the most fun out of your Xplor adventure with no limits. To help you maintain your top performance and energy levels, we provide a new concept in nutrition: delicious, healthy, and energy-filled foods & beverages including soft drinks by Pepsi, are part of your Xplor experience. A buffet is included in your admission price. The buffet was designed to compensate your energy intake and not overload your stomach during the activities you'll participate in during the day. Enjoy it whenever you want and as many times as you wish.

Fruit flavored drinks, hot chocolate, soup, salads, fruit and food prepared in the healthiest and most natural way is the energy you need to complete your daring feats at Xplor. As they exit the Stalactite River Swim as well as near the Amphibious Vehicles, Xplorers can find the Serpiente and the Manantial drink stations, with refreshing natural fruit drinks or a delicious hot chocolate, accompanied by healthy oatmeal cookies, a sweet way to keep up their stamina.

8

TIPS FOR VISITORS BEFORE ARRIVING AT THE PARK

- Use comfortable clothing (shorts and a T-shirt)
- Bring shoes you can take into the water and a swimsuit.
- Please use chemical-free sun block.

***A family member or friend should always accompany special needs Xplorers in order to help them. Our guides cannot assume the responsibility for this.**

Our stores accept Visa, MasterCard and American Express cards and Mexican pesos, American and Canadian dollars as well as euros.

Due to goverment regulations, in any purchase over \$250 dollars per person, the surplus amount should be paid in any form of payment other than cash dollars (Credit card, debit card or cash in pesos).

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Toll-free: **01-800-00-XPLOR** (97567)
www.xplor.travel

Toll-free: **01-800-003-4000**
(for all states in Mexico including Quintana Roo)
www.experienciasxcaret.com

Groups & Conventions

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Online Agencies

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(998) 884-1407

US Business Development

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Weddings

Tel. & Fax: (984) 871-5385
grodate@xcaret.com
www.xcaretweddings.com

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ATTACHMENT 1

ATTRactions	Precise Commercial Distances
Rafts (Circuit A)	570 yd.
Rafts (Circuit B)	530 yd.
Stalactite River Swim	470 yd.
Amphibious Vehicles (Circuit A)	3.1 mi.
Amphibious Vehicles (Circuit B)	3.1 mi.
Zip-line (Circuit A) Zip-line Tower 1-2	290 yd.
Hanging Bridge Tower 2-3	25 yd.
Zip-line Tower 3-4	204 yd.
Zip-line Tower 4-5	275 yd.
Zip-line Tower 5-6	330 yd.
Hanging Bridge Tower 6-7	79 yd.
Zip-line Tower 7-8	765 yd.
Zip-line Tower 8-9	365 yd.
Zip-line Tower 9-10	216 yd.
Total Zip-line (Circuit A)	1.5 mi.
Zip-line (Circuit B) Zip-line Tower 1-2	363 yd.
Zip-line Tower 2-3	246 yd.
Zip-line Tower 3-4	174 yd.
Zip-line Tower 4-5	142 yd.
Zip-line Tower 5-6	
Zip-line Tower 6-7	162 yd.
Zip-line Tower 7-8	126 yd.
Zip-line Tower 8-9	
Zip-line Tower 9-10	258 yd.
Zip-line Tower 10-11	143 yd.
Total Zip-line (Circuit B)	0.93 mi.
Total Zip-line (circuits A & B)	2.4 mi.
Water Temperature	75.2 °F
Speed Limit	18 mph

